

STRATEGIC PLAN

2023-2027



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AmeriCorps Office of Inspector General

Stephen H Ravas
Acting Inspector General

Message from the Acting Inspector General

AmeriCorps' Office of Inspector General (AmeriCorps OIG) developed this Strategic Plan for Fiscal Years 2023–2027 to detail our vision and focus for the next five years. The plan spells out how we work with AmeriCorps, Congress and other stakeholders to strengthen national service, promote effective stewardship, and protect the integrity of AmeriCorps' programs, which address critical public needs.

In developing our approach, we considered the priorities set forth by AmeriCorps in its 2022–2026 strategic plan. The OIG's work will support AmeriCorps' efforts to increase accountability, improve financial management, modernize the infrastructure on which its programs depend, and combat the fraud that saps resources from at-risk communities. AmeriCorps OIG is proud to provide oversight to advance AmeriCorps' mission. We conduct our daily work recognizing that Americans are counting on us to protect the Federal resources entrusted to national service and to ensure those funds are spent properly and effectively.

This plan rests on four pillars to accomplish our oversight mission. **Goal 1: Results** and **Goal 2: Stakeholders** focus on the work we do and the contributions we make, and our partners in these efforts. **Goal 3: People** and **Goal 4: Operations** address our most valued assets and the innovative tools we use to support our work.

I would like to thank our staff for their invaluable contributions to this strategic plan. They devoted to the planning process the same engagement, insights, and robust discussion that they bring to their daily work. I would also like to express our collective appreciation for the work of Danita Wade, our CIGIE Fellow from HUD OIG, who deftly and thoughtfully guided us through a collaborative process that led to this successful conclusion. I am proud of the result and I look forward to implementing the plan.

Sincerely,

A handwritten signature in blue ink, appearing to read "H Ravas".

Stephen H Ravas



OUR MISSION

To protect the integrity of national and community service by providing independent oversight, identifying and mitigating risks and vulnerabilities, and promoting accountability and integrity in AmeriCorps' management, programs and operations.

OUR VISION

To be a catalyst for continuous improvement through objective, innovative and trusted oversight.

OUR VALUES

I CARE

Integrity

We are fair and transparent in our independent oversight.

Collaboration

We promote a culture that encourages teamwork.

Accountability

We hold ourselves responsible for delivering high-quality results.

Respect

We embrace the ideas and individuality of those we encounter in our work.

Excellence

We produce exceptional and impactful work products.



AmeriCorps
Office of Inspector General

WE CARE

GOAL 1

RESULTS



Provide timely, relevant and impactful work products and robust oversight to strengthen and improve AmeriCorps' programs and operations.

We are a catalyst for positive change that strengthens national service. Our results-driven organization promotes integrity and effective stewardship of Federal funds. We are thoughtful and fair in detecting and preventing waste, fraud, abuse and mismanagement and recouping misspent funds. We make practical, achievable and value-added recommendations to improve AmeriCorps' financial health, its programs and its operations. We consider all relevant viewpoints and communicate complex information clearly and in a timely manner. We hold ourselves, AmeriCorps and those who receive Federal funding through AmeriCorps' programs accountable to the American people.

OBJECTIVE 1.1

Deliver fair and accurate assessments that are clearly explained in our written work.

OBJECTIVE 1.2

Recommend innovative and constructive measures to strengthen national and community service and to improve AmeriCorps' performance.

OBJECTIVE 1.3

Conduct the right work at the right time to ensure that grant funds are being used effectively and in compliance with laws and regulations.

OBJECTIVE 1.4

Ensure that those who defraud AmeriCorps programs are held accountable.

GOAL 2

STAKEHOLDERS



Our stakeholders include Congress, AmeriCorps, its grantees and subgrantees, program beneficiaries and the public. We are committed to developing and maintaining strong working relationships with our stakeholders, including Congress. We strive to inspire trust and confidence by providing transparent and objective oversight of AmeriCorps. Through active outreach, we inform and educate our stakeholders and partners about leading practices, recommendations for improvement and emerging risks. We participate actively in the Inspector General community, exchanging knowledge and ideas with our counterparts in other offices.

Communicate effectively, engage stakeholders and contribute to the CIGIE community.

OBJECTIVE 2.1

Collaborate with AmeriCorps to strengthen its financial management weaknesses and its high-risk grant programs.

OBJECTIVE 2.2

Maintain constructive discussions between OIG personnel and our AmeriCorps counterparts.

OBJECTIVE 2.3

Develop and maintain strategic alliances with stakeholders to leverage relevant expertise.

GOAL 3

PEOPLE



Our people are our greatest asset. We value their insight, analytical abilities and dedication to thoughtful oversight of AmeriCorps' programs and operations. We respect everyone we work with, and our employees are proactive, capable, and enabled to overcome obstacles. We also treat our colleagues as partners and contributors in fulfilling our mission with the belief that our shared values and perspectives make us a stronger organization.

Maintain a high-performing, cross-disciplinary environment that cultivates and retains skilled professionals.

OBJECTIVE 3.1

Maintain an engaged workforce that drives high performance in a positive work environment.

OBJECTIVE 3.2

Foster an environment where our employees thrive.

OBJECTIVE 3.3

Communicate OIG priorities and the ways that each employee contributes to our mission.

OBJECTIVE 3.4

Conduct ourselves with professionalism, respect, transparency and objectivity.

GOAL 4

OPERATIONS



We operate in a challenging and changing environment and are committed to continuously improving our internal operations. We leverage data and technology to support our work and ensure that our workforce has the technical expertise to make critical decisions. Our workforce is adaptable, and strengthens our processes, systems and substantive work to focus on the things that matter most and provide real value.

Promote innovation and leverage technology to increase efficiency in OIG operations.

OBJECTIVE 4.1

Modernize operations through analytics, data and innovative technology.

OBJECTIVE 4.2

Use Agile methodologies, where appropriate, to deliver quick results.

OBJECTIVE 4.3

Ensure OIG complies with operational and reporting requirements.

CONTACT US

To report suspected fraud, waste, abuse or mismanagement in
AmeriCorps programs or operations, please contact us.

AmeriCorps OIG Hotline:

Phone: (800) 452-8210

Reports may also be made using this [form](#).

Additional contact information:

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